

SW-02326A-14-0321



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ARIZONA CORPORATION COMI
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2014 - 118576

Date: 9/11/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

First:

Last:

Complaint By: Sarah

Farmer

Account Name:

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Greenthaven

CBR:

State: AZ Zip: 00000

is:

Utility Company: Greenthaven Sewer Company, Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

***** SW-02326A-14-0321 *****

Name: Sarah Farmer

Date: Sept. 11 2014

Address:

Phone:

CityStateZip: Mesa, AZ 85202

Cell:

Docket: Greenthaven Sewer Company

DocketNo: SW-02326A-14-0321

Utility: Greenthaven Sewer Company

Position: Con

Email:

Arizona Corporation Commission

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Comments: I am writing to request that the Commission reject the rate increases as proposed by the Greenthaven Sewer Company. While I agree that some type of increase may be justified, I feel that the proposed increase is excessive and that it unfairly targets some properties. Greenthaven is a residential community outside the city limits of Page and many of the homes are "second" homes, or vacation homes, and they are not occupied for months of the year. (Toilets are not being flushed!) This very large rate increase, I feel, could negatively impact property values in the community. The condos (96 of them!) are all 500 square-foot studios with one small bathroom. I don't feel they should pay the same monthly charge as a large single-family home with two or three bathrooms. I trust the Commission will seriously consider rejecting, or severely reducing, the amount of this proposed rate increase. Thank you for your close attention to this matter.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. SW-02326A-14-0321. closed

End of Comments

Date Completed: 9/11/2014

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